

**WINTER IS COMING**

**LETS ALL STAY WARM**



**THIS WINTER**

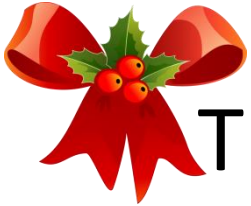


**PLEASE KEEP ALL**

**DOORS CLOSED**



# Going away for Christmas or New Year?



The festive season is fast approaching.



Please ensure you order your prescriptions in plenty of time if you will be collecting before your medication would normally be due.

The dispensary requires a **minimum of 48 hours** to complete the dispensing process of your medications.



# Christmas Opening Times



The surgery will only be closed on the  
bank holidays:

Tuesday 25<sup>th</sup> December

Wednesday 26<sup>th</sup> December

Tuesday 1<sup>st</sup> January

Other than these days the surgery will be open as  
normal 08:30-18:00 Monday to Friday, 08:30-  
12:00 on Wednesdays.

# Collecting prescriptions over Christmas and New Year

If you are due to collect your prescription on a day the surgery will be closed please see below.

Due to collect	Please collect on
Monday 24 <sup>th</sup> December	Thursday 20 <sup>th</sup> December
Tuesday 25 <sup>th</sup> December	Friday 21 <sup>st</sup> December
Wednesday 26 <sup>th</sup> December	Friday 21 <sup>st</sup> December
Tuesday 1 <sup>st</sup> January	Friday 28 <sup>th</sup> December

If your prescription is not due on a day we are closed please collect as normal.

If you required your prescription early please let us know at least 48 hours before collection.

# **Your opinion matters!**

We would like to hear your views one afternoon to discuss the next stages of the surgery refurbishment. We will also use this time to show you what we have done so far with the refurbishment and discuss the latest patient survey.

Please speak to Hannah if you are interested in supporting the surgery or let us know your thoughts.

# Helping you to choose well



## Self Care

Look after yourself at home with a well-stocked medicine cabinet

**111**



For confidential health service advice and information call 111. They will direct you to the best place to get treatment

# Helping you to choose well

## **GP or Nurse**

On Wednesday afternoon the Practice is closed from 12pm. One of the practice doctors will be on duty. For urgent medical advice please call the surgery and listen to the pre-recorded message with the mobile number of the doctor to call



# Helping you to choose well



## Out of Hours (when we are closed)

Ring **NHS 111**

Or

There is a local **walk in centre** in Shrewsbury which is open from 08:00 – 20:00 every day of the year (01743 261000)

This is located next to the Royal Shrewsbury Hospital. Please do not ask to speak to a doctor out of hours unless you genuinely cannot wait until the surgery is open

## A&E or 999

Phone 999 for conditions you feel are serious and requires immediate medical intervention

