



# Ringling the surgery

If you are ringing to check your prescription is ready, have a medication request or a medication query please ring between 9 and 4 on Mon, Tues, Thurs and Fri and between 9 and 12 on a Wednesday.

If you would like to speak to a secretary about any admin query please also ring between these times so the staff can best deal with your call.

Please only ring between these times if you have a dispensary or secretarial query.

# Have your say on improving hospital services for people in Shropshire, Telford & Wrekin and mid Wales

NHS Shropshire and Telford & Wrekin Clinical Commissioning Groups (CCGs) are proposing to make changes to the hospital services provided at the Princess Royal Hospital and the Royal Shrewsbury Hospital.

We have launched a formal public consultation and are asking for your views on two options:

**Option 1:**

The Royal Shrewsbury Hospital becomes an Emergency Care site and the Princess Royal Hospital becomes a Planned Care site.  
(This is the CCGs' preferred option)

**Option 2:**

The Princess Royal Hospital becomes an Emergency Care site and the Royal Shrewsbury Hospital becomes a Planned Care site.

Under either option, both hospitals would have an Urgent Care Centre that is open 24 hours a day, seven days a week.



The consultation runs from 30 May 2018 until 4 September 2018. Find out more and have your say at: [www.nhsfuturefit.org](http://www.nhsfuturefit.org)

# Experiencing a mental health crisis in Shropshire, Telford & Wrekin out of hours?

Contact the crisis helpline on

**0300 124 0364**

Hours of service:

Sunday - Thursday 18:00 - 02:00

Friday - Saturday 18:00 - 06:00



In partnership with



# Please ask at reception for one of the forms below so we can update your medical record with how you wish to be contacted

## Worthen Medical Practice

Due to some recent changes to the data protection act we now require to have your **explicit consent** for contacting you in various ways. Our computer system will allow us to text or email you regarding any appointments or health checks you are due and remind you of upcoming events i.e. flu season.

- Please tick this box if you **DO** wish us to contact you by text
- Please tick this box if you **DO NOT** wish us to contact you by text
- Please tick this box if you **DO** wish us to contact you by email
- Please tick this box if you **DO NOT** wish us to contact you by email

If you wish to change your preference please let us know

Name \_\_\_\_\_ DOB \_\_\_\_\_

Landline \_\_\_\_\_ Mobile \_\_\_\_\_

Email address \_\_\_\_\_

Signature \_\_\_\_\_