

Safe access to Worthen Village Hall and Medical Practice **TARGET £23,000**

Dr Kieran McCormack completed the London Prudential 100 on Sunday 29th July in support of the Village Hall's fundraising.

"A wet and very slippery day, with crashes and punctures galore and heavy rain and sunshine alternating. Got to the end in one piece. Thanks for all the donations and kind words."

They urgently need to make repairs, particularly to the car park to ensure safe access to the hall, school and pre-school and well as the surgery.

We still have a long way to go to reach target

To donate please go to

www.justgiving.com/fundraising/kieran-mccormack

Alternatively cash can be taken into Worthen Medical Practice

Many thanks for your ongoing support

Is open surgery the right choice for you?

Please only use the open surgery if you need to be seen that day to help reduce waiting times in this clinic. If you are attending for any form of review or non urgent care please book an appointment. Please be aware the reception and secretarial teams can help with many queries i.e. referrals, booking transport and some medication queries. If you are unsure whether you need to see a doctor please ask one of the receptionists before booking or waiting unnecessarily in the open clinic.

If you are seeing the doctor for any form of review or non urgent care there may be a short wait for a bookable appointment but please try to use this system to help us help those who need seeing each day in the open surgery.

Do you need to see a GP or can we help?

Recently we have had a number of patients sitting and waiting a long time unnecessarily to see the GP about queries the admin team could have helped with. To save you and the GP time, if you are unsure whether you need to see a GP with a non medical query, please ask a member of the admin team if they can help instead.

We can help with all sorts of queries such as

Referrals **Booking Transport** **Some medication queries**

Liaising with other health professionals such as

District Nurses, **Health Visitors**, **Consultants** etc.

As well as all other admin support we can help you with

PLEASE BOOK IN AT RECEPTION

Please ensure that when you arrive at the surgery you book in at reception for any appointment.

The reception staff and clinician will then know you have arrived and you will be called in for your appointment.

Appointment reminder via text message

We are now able to send you an appointment reminder via text. A text message will be sent to your mobile phone when booking the appointment and 48hours before your appointment.



IMPORTANT

Please ensure we have your correct mobile number and update us if this changes