

Nurse Appointments

We are currently experiencing a high number of missed appointments with Julie the nurse. Recently Julie had 1hour 40 minutes of missed appointment time in one morning clinic. We therefore apologise for any delay you may have booking an appointment with the nurse because these missed appointments are putting pressure on already full clinics.

Please let us know if you are unable to keep any appointment ideally with at least 24 hours notice so we can offer the appointment to someone else.



Kieran's 2017 Bike Ride Fundraising for

Worthen Village Hall and Recreation Ground

Kieran is riding the London Prudential 100 this year to support the Village Hall's fundraising. They urgently need make repairs, particularly to the car park to ensure safe access hall, school and pre-school as well as the surgery.

Having a community owned Village Hall is a fantastic asset to the area.

The maintenance costs are extremely high and the Village Hall requires generous support from users to enable it to continue to function. All donations will make a significant impact on ensuring Worthen, Brockton and the surrounding locality, continue to have a vibrant heart of activity at the Village Hall. Please donate what you can, no gift is too small.

To donate please visit

www.justgiving.com/fundraising/kieran-mccormack

Is open surgery the right choice for you?

Please only use the open surgery if you need to be seen that day to help reduce waiting times in this clinic. If you are attending for any form of review or non urgent care please book an appointment. Please be aware the reception and secretarial teams can help with many queries i.e. referrals, booking transport and some medication queries. If you are unsure whether you need to see a doctor please ask one of the receptionists before booking or waiting unnecessarily in the open clinic.

If you are seeing the doctor for any form of review or non urgent care there may be a short wait for a bookable appointment but please try to use this system to help us help those who need seeing each day in the open surgery.

Do you need to see a GP or can we help?

Recently we have had a number of patients sitting and waiting a long time unnecessarily to see the GP about queries the admin team could have helped with. To save you and the GP time, if you are unsure whether you need to see a GP with a non medical query, please ask a member of the admin team if they can help instead.

We can help with all sorts of queries such as

Referrals **Booking Transport** **Some medication queries**

Liaising with other health professionals such as

District Nurses, **Health Visitors**, **Consultants** etc.

As well as all other admin support we can help you with



Think twice

before asking your GP to prescribe over-the-counter medicines such as paracetamol for common or short-term ailments.

Patient Online

Patient online enables you to do the following

- ✓ Book appointments up to 2 weeks in advance
 - ✓ View your medical record
 - ✓ Request repeat prescriptions

To register for patient online access all you have to do is complete the online access form which you can get from reception.

Please bring photo ID including your address

Shropshire practices spend £1.3 Million on medicines which are easily available to purchase from your local pharmacy or supermarkets.

Shropshire CCG supports GPs to reduce their prescribing of products that are available to purchase over-the-counter.

The NHS belongs to everybody and the CCG must ensure that its resources are used in the best possible way for all patients.

For more information, pick up a leaflet at reception or visit our website:

www.shropshireccg.nhs.net/medicines-management

Ask your local pharmacist for advice on the best medicines to treat minor illness.

Patient Group

Are you interested in preserving the services you receive at Worthen Medical Practice?

Would you be able to attend patient group meetings locally to shape the future of services at the surgery?

In this fast changing NHS it is important the patients voices are heard and rural services are maintained.

If you are interested in working with the surgery in this way please speak to Hannah or Cheryl for more information.

The X-PERT Diabetes Taster Course First Steps

Are you diabetic?

Not sure whether attending a six week diabetes structured education course is for you?

Why not try a First Steps taster session

Wednesday 25th October 2017 9.30am-12pm

Westbury Village Hall

Pick up a leaflet from the waiting room for more information