



Kieran's 2017 Bike Ride Fundraising for

Worthen Village Hall and Recreation Ground

Kieran is riding the London Prudential 100 this year to support the Village Hall's fundraising. They urgently need make repairs, particularly to the car park to ensure safe access hall, school and pre-school as well as the surgery.

Having a community owned Village Hall is a fantastic asset to the area.

The maintenance costs are extremely high and the Village Hall requires generous support from users to enable it to continue to function. All donations will make a significant impact on ensuring Worthen, Brockton and the surrounding locality, continue to have a vibrant heart of activity at the Village Hall. Please donate what you can, no gift is too small.

To donate please visit

www.justgiving.com/fundraising/kieran-mccormack

Is open surgery the right choice for you?

Please only use the open surgery if you need to be seen that day to help reduce waiting times in this clinic. If you are attending for any form of review or non urgent care please book an appointment. Please be aware the reception and secretarial teams can help with many queries i.e. referrals, booking transport and some medication queries. If you are unsure whether you need to see a doctor please ask one of the receptionists before booking or waiting unnecessarily in the open clinic.

If you are seeing the doctor for any form of review or non urgent care there may be a short wait for a bookable appointment but please try to use this system to help us help those who need seeing each day in the open surgery.

Do you need to see a GP or can we help?

Recently we have had a number of patients sitting and waiting a long time unnecessarily to see the GP about queries the admin team could have helped with. To save you and the GP time, if you are unsure whether you need to see a GP with a non medical query, please ask a member of the admin team if they can help instead.

We can help with all sorts of queries such as

Referrals **Booking Transport** **Some medication queries**

Liaising with other health professionals such as

District Nurses, **Health Visitors**, **Consultants** etc.

As well as all other admin support we can help you with

Patient Online

Patient online enables you to do the following

- ✓ Book appointments up to 2 weeks in advance
 - ✓ View your medical record
 - ✓ Request repeat prescriptions

To register for patient online access all you have to do is complete the online access form which you can get from reception.

Please bring photo ID including your address

COLLECTING PRESCRIPTIONS



Out of respect for the environment, we will no longer be providing plastic bags. Please bring a recyclable bag with you for your larger items

PLEASE BOOK IN AT RECEPTION

Please ensure that when you arrive at the surgery you book in at reception for any appointment.

The reception staff and clinician will then know you have arrived and you will be called in for your appointment.

Appointment reminder via text message

We are now able to send you an appointment reminder via text. A text message will be sent to your mobile phone when booking the appointment and 48hours before your appointment.



IMPORTANT

Please ensure we have your correct mobile number and update us if this changes

Diabetes Awareness Programme

Due to a high demand for the Diabetic Awareness Programme being held at Worthen Village Hall we are unable to accept any more bookings.

There will be a further
Diabetic Awareness Programme being held at

Pontesbury Public Hall

1st and 8th June

1.45pm – 4.30pm

To book a place please call 01743 360641